

As we manage the implications of COVID-19, New Yorkers are relying on high speed broadband more than ever before. As a company, Charter Spectrum wants to help ease the strain during this challenging time, particularly for students and teachers who are relying on distance learning. Charter (under our Spectrum brand name) committed to the following for 60 days, beginning Monday, March 16:

- ▶ **Charter is offering Spectrum Internet up to 100 Mbps (200 Mbps in some areas) for FREE, including in-home Wi-Fi, to new subscriber households with teachers or K-12 or college students for 60 days.***
 - **Our Spectrum Internet Assist service**, available to qualified low-income families, will also be offered for free for those not already enrolled in the program.
 - **A free self-installation kit** will be provided to new subscriber households.
 - **Spectrum Internet** has no data caps and no hidden fees.
 - **With New York currently at the epicenter of the health crisis**, this offer has been extended to include those who may have a past due balance.
 - **Charter is partnering with school districts** to ensure local communities are aware of these tools to help students learn remotely.

To enroll, call 1-844-488-8395

Enrollment is available in 200 languages

- ▶ **Charter has opened its Wi-Fi hotspots across our footprint for public use.**
 - A map of Charter's Wi-Fi hotspots is available here: www.spectrum.com/wifi-hotspots.
 - Enter your address or zoom in to view street-level locations of indoor/outdoor hotspots.
- ▶ **Charter is working closely with federal, state, and local governments, community leaders, and our industry partners to meet our country's connectivity needs and share appropriate information surrounding the COVID-19 crisis. We will continue to closely monitor this rapidly evolving situation to ensure we are able to deliver reliable services. We have extensive business and workforce continuity plans in place that will be adjusted as needed to best serve all our customers and employees.**

Learn More: policy.charter.com/coronavirus